

Jason® Hydrotherapy  
8328 MacArthur Drive  
North Little Rock, AR 72118  
www.jasonhydrotherapy.com  
MADE IN THE U.S.A.



**JASON**  
HYDROTHERAPY  
AN AMERICAN INDUSTRIAL BRANDS® COMPANY

49-1010-000  
Date 05/2014

## OWNER'S MANUAL

# forma® and Designer Soaking Baths

### INSTALLATION, OPERATION, AND MAINTENANCE



If the carton shows sign of damage, inspect the product before accepting and describe the problem on the Bill of Lading.

#### INSPECTION

**Inspect the unit prior to installation. In the event of a problem, DO NOT install the unit.**

All components are factory assembled to the bath and the unit is water tested and inspected prior to leaving Jason International, Inc.

If the carton shows sign of damage, inspect the product before accepting and describe the problem on the Bill of Lading.

**NOTE: Transportation and insurance from Jason's factory are the buyer's responsibility.**

**Damage sustained in transit is the responsibility of the carrier.** If damage is discovered, the carrier must be immediately notified in writing with a request for a representative to inspect the unit. Failure of the carrier to respond should be reported to the seller and carrier. Always file a freight claim promptly.

The installer is responsible for insuring that the unit is free from defects or shipping damage. **In the event of a problem, DO NOT install the unit.**

Jason® Hydrotherapy is not responsible for damage that might have been avoided by inspection or testing prior to installation.

Damage to the unit during installation will not be covered by warranty and is the responsibility of the installer.

#### ALL WARRANTY CLAIMS ON ACRYLIC SURFACE DAMAGE MUST BE MADE PRIOR TO INSTALLATION.

Inspect plumbing and bath surface for missing or damaged components. Alert your dealer of any discrepancies.

To protect the unit from damage, keep the bath in the carton until ready for installation.

#### EQUIPMENT ACCESS

In accordance with Building Codes, service access to all hydrotherapy bath equipment, controls and electrical connections must be provided during installation **(Recommended minimum 28" x 17" [71 x 43 cm])**. Insufficient access will hinder repair and maintenance. Warranty service will not cover costs of providing equipment access.

Jason® offers an optional removable lateral skirt for all rectangular baths. The skirts are available in matching acrylic colors and provide convenient access to bath equipment, as well as an excellent finished appearance.

The Specification Sheet for this bath contains additional technical information. This sheet can be provided by your dealer or accessed online at [www.jasoninternational.com](http://www.jasoninternational.com).

#### OWNER'S RECORD

Dealer: \_\_\_\_\_

Date Purchased: \_\_\_\_\_

Date Installed: \_\_\_\_\_

Installer: \_\_\_\_\_

**PLACE SERIAL NUMBER CARD WITH  
PRODUCT CONFIGURATION IN THIS BOX**

# INSTALLATION INSTRUCTIONS

## INSTALLATION

See the **USER MAINTENANCE INSTRUCTIONS** section of this owner's manual, prior to Installation, for humidity and mold prevention suggestions.

1. **Finish Frame** A finish frame under the shell rim should also always be constructed to support the bath deck and ensure proper drainage toward the bath well. This frame is not intended to support the full bath weight (**see Figures 1 & 2**).

Jason offers a removable lateral skirt for most baths. The skirts are available in matching acrylic colors and provide convenient access to bath equipment, as well as an excellent finished appearance. However, if Jason's lateral skirt is not used, an access panel **MUST** be provided to enable final electrical connections and service. Please refer to the minimum recommended access panel size listed in the Equipment Access Section of this manual.

If a Jason lateral skirt is to be used, the bath deck must be leveled at 20.5" (52cm) from the support floor or the skirt will not fit properly.

**Allow ample clearance for the equipment.**

**CAUTION: Ambient temperature under the bath where equipment is installed must not exceed 122°F (50°C).**

2. 100% Silicone with mildew resistant properties should be applied between the water resistant backer board and the deck of the bath. **NOTE:** If you use a tile flange kit, modify the framing to support the bath lip as shown in **Figure 1**.
3. Install the drain and overflow assembly to the bath shell according to the instructions provided with the drain and position the bath in the area of intended installation.

4. Finish plumbing rough-in of drain and overflow assembly. At this time, considerations should be made for the position and mounting of the faucet set, as well as all related plumbing.

5. **Remove the packing board before installing the bath.** The bath is equipped with separate bath equipment support bases which are joined for shipment with packing boards. Detach the packing board from the bath and from underneath the equipment.

**WARNING: Any modification to the equipment is not recommended and will void the Manufacturer's warranty.**

6. **Install the bath level for proper drainage.** Jason baths are designed to be supported at the base of the bath. If the floor is smooth and level, the baths' Level Form™ Base will provide proper drainage and support (**See Figure 3**).
7. Mortar is required when the sub floor is not smooth and level; when additional sound insulation is desired; or when the bath is installed in a drop-in application. In alcove installations, a bed of mortar may also be recommended to aid in leveling the bath. **NOTE:** Do not use a sand bed to install or level the bath.
8. **Secure the bottom of all equipment mounts so that it is level with the bottom of the bath.** Position the bath in the area of intended installation and cut the equipment support strap(s) to allow the equipment to rest firmly on the floor. We recommend securing the equipment mounts to the floor with removable fasteners for ease of servicing.
9. **Protect the acrylic bath surface from damage during installation with a suitable material, i.e., cardboard and/or plastic film.** The acrylic surface of this bath has been provided with a protective film which helps protect the bath during shipment and installation. Additional protection may also be required to protect the acrylic surface during installation. If the bath is tiled in, remove the necessary portion of the film when installing the tile.

Figure 1

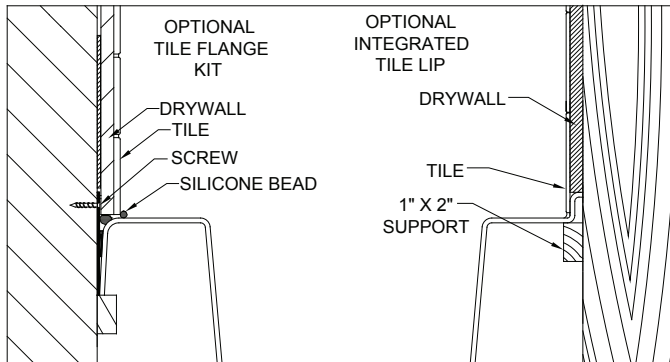


Figure 2

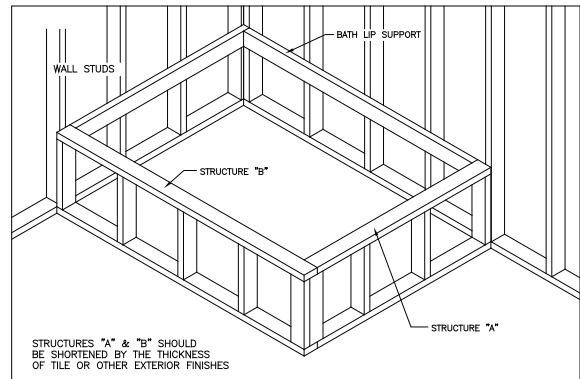
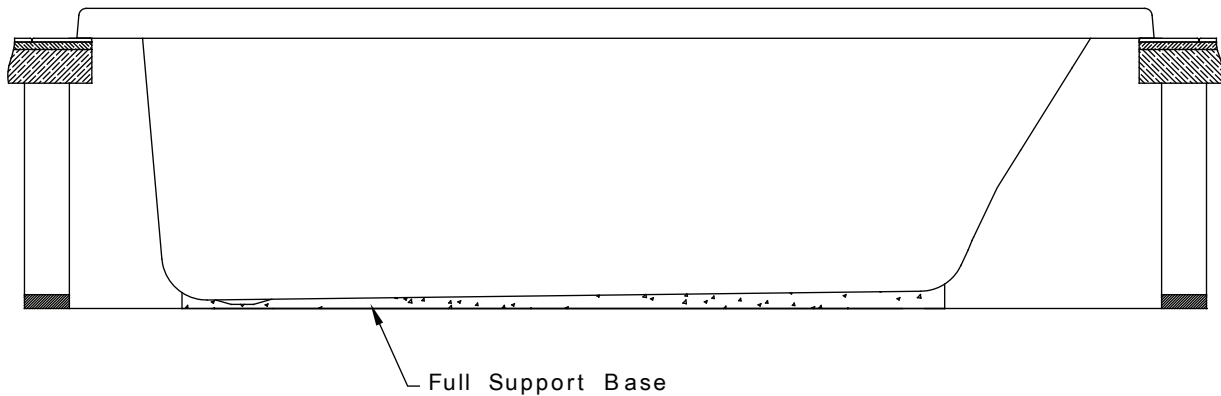


Figure 3



## CLEANING

1. **Remove all loose debris.** Construction plaster or excess grout can be removed with the use of a wood (edge) trowel.
2. **Paint or tar stains** may need to be removed with a cleaner such as paint thinner, turpentine, or isopropyl alcohol (rubbing alcohol). Never allow the cleaner to soak against the acrylic surface for long periods of time. Always rinse the surface immediately following the use of cleaners.
3. Follow the manufacturer's instructions for safe use of cleaning products. If the surface becomes scratched or dulled, it may be restored by using a quality plastic polish, like Novus Plastic Polish No. 2 (available from the Jason Dealer). **It is always preferable to protect the acrylic surface during installation to minimize cleanup and prevent surface damage.**

## WATER TESTING

Before finishing the installation, it is recommended that the bath be water tested and the plumbing tested for leaks.

1. **Fill and operate the bath.** Close the drain and fill the bath with water to at least 10 inches [25 cm] below the bath deck. The inlet temperature should not exceed 40°C (104°F).
2. **Inspect the plumbing for leaks.**

# USER MAINTENANCE INSTRUCTIONS

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## HUMIDITY

**WARNING: Avoid high humidity levels in your home. Mold, mildew, fungi and bacteria which may be harmful to health thrive in areas with continued high humidity levels; therefore, every precaution should be taken to make sure your plumbing fixtures including bathtubs, therapy baths, or showers do not become a source of high humidity due to improper installations or leaks.**

To avoid having your plumbing fixtures become a source of unwanted humidity, please make sure the following steps are taken prior to installation.

1. Make sure the area where the bathtub or shower is installed is well vented and allows enough ventilation and air circulation to dry the bathroom environment within a short time after taking a bath or shower.
2. If your bath or shower unit is tiled-in, use units with an integral tile flange or make sure a tile flange kit or a similar mechanical barrier is installed to prevent shower spray, splash, or overflow to leak behind the bathtub.
3. Make sure the plumber properly tests your therapy bath before it is roughed in to make sure there are no leaks and it is installed with proper access to bath equipment.
4. Make sure that all the plumbing and fixtures in the bathroom are in good working order and have no leaks.
5. Do not use carpeting or other materials or furniture, which can hold moisture in your bathroom.
6. Use disinfectant to clean any bathroom surfaces which are regularly exposed to moisture.
7. Clean and disinfect humidifier and dehumidifiers as recommended by the manufacturer. Replace the air filter on the HVAC unit once a month.
8. Clean moldy surfaces as soon as any mold appears by using a detergent/soapy solution and appropriate household cleaner. Always use gloves during cleaning. Dispose of any sponges or rags used to clean mold.

## CLEANING

With minimum care, your acrylic-surfaced bath will retain its high-luster finish for many years. For regular cleaning use Jason Bath Cleaner or a mild NONABRASIVE liquid detergent solution (i.e. glass cleaner) and a soft, wet cloth or sponge. Do not run the hydrotherapy system with foaming cleaners or soaps. Rinse the bath thoroughly after cleaning.

## SURFACE MAINTENANCE

Areas with minor scratches or dull surfaces can be restored by applying commercially available plastic polish (i.e. Novus Plastic Polish No. 2, available at your Jason dealer), followed by an application of acrylic paste wax. Buff the surface with a clean soft cloth. Do not use sandpaper, steel wool, or abrasive rubbing compounds.

If scratches are too deep to rub out, or if the damage penetrates the acrylic surface, consult your dealer for recommendations on surface repair.

## REPAIR

Refer all plumbing or electrical repair to a qualified service technician. **DO NOT ATTEMPT TO RESOLVE THE PROBLEM.** This can result in danger of electrical shock or damage to the unit and will **VOID THE WARRANTY.** Remember, when contacting your dealer or service representative, always have your serial number, proof of purchase, and model number. This will insure a quick response on warranty items. The serial number can be found on the front page of this manual or on the small card adhered to the back of the bath just above the equipment.

**ALL WARRANTY REPAIRS MUST BE AUTHORIZED BY THE MANUFACTURER BEFORE WORK IS STARTED**

# IMPORTANT SAFETY INSTRUCTIONS

## INSTRUCTIONS PERTAINING TO THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS.

**WARNING:** When using this unit, basic precautions should always be followed, including the following:

This manual contains information and instructions for proper operation and maintenance of your bath. Failure to follow these instructions could result in personal injury, electrical shock or fire.

## READ AND FOLLOW ALL INSTRUCTIONS CAREFULLY

### **DANGER:** TO REDUCE THE RISK OF INJURY FOLLOW THESE PRECAUTIONS:

- A. Do not permit children to use this product unless they are closely supervised at all times.
- B. Use this unit only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- C. The water in a bath should never exceed 40°C (104°F). Water temperatures between 38°C (100°F) and 40°C (104°F) are considered safe for a healthy adult. Use time should be limited to approximately 30 minutes, followed by a shower to cool down. Longer exposures may result in hyperthermia. The symptoms of this condition are nausea, dizziness, and fainting, and it can be fatal. Lower water temperatures are recommended for extended use (exceeding 10 -15 minutes) and for young children.
- D. Since excessive water temperatures have a high potential for causing fetal damage during the early months of pregnancy, pregnant or possibly pregnant women should limit bath water temperatures to 38°C (100°F).
- E. The use of drugs or alcoholic beverages before or during bath use may lead to unconsciousness with the possibility of drowning. Never use the bath while under the influence of alcohol, anticoagulants, stimulants, antihistamines, vasoconstrictors, vasodilators, hypnotics, narcotics, or tranquilizers.
- F. Persons with a medical history of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician before using a soaking bath.
- G. Persons using medication should consult a physician before using a soaking bath since some medication may induce drowsiness while other medication may affect heart rate, blood pressure, and circulation.

**DANGER:** To reduce the risk of injury, enter and exit the bath slowly.

**WARNING:** Never operate electrically connected devices in or near the bath.

Electrical outlets in the bath area must be connected to a supply circuit that is protected by a GFCI. Such a device should be installed by a licensed electrician and should be tested on a regular basis (at least monthly). To test the GFCI, push the **TEST** button. The GFCI should interrupt the power. Push the **RESET** button and the power should be restored. If the GFCI fails to operate in this manner, there is the possibility of an electric shock. **DO NOT USE.** Disconnect the unit and have the problem corrected by a qualified service technician.

To avoid the possibility of personal injury and discoloration of the acrylic surface, the inlet water temperature should not exceed 40°C (104°F). The bath should be drained after each use. Each bather should start their bath with fresh water. Do not use oil base additives in your whirlpool bath.

**CAUTION:** Do not use harsh abrasives or solvents for cleaning this unit.

**INSTALLER/OWNER BEARS ALL RESPONSIBILITY TO COMPLY WITH ALL STATE  
AND LOCAL CODES WHEN INSTALLING THIS PRODUCT.**

## SAVE THESE INSTRUCTIONS

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